

**i-SupportDesk**

PO BOX 2203  
 Gilbert, AZ 85299-2203  
<http://www.i-SupportDesk.com>

Phone: 480-270-HELP (4357)  
 Fax: 866-602-4901  
 E-mail: [support@i-SupportDesk.com](mailto:support@i-SupportDesk.com)



## Client Profile/Information Sheet

Date \_\_\_\_\_

### Contact Person 1 (Primary Decision Maker/Financial)

Name		Title	
Street Address			
Mailing Address			
Phone		Fax	
		E-mail	

Does Contact Person 1 have authority to authorize technology purchases (signing a service agreement, purchase order, etc.)?

Yes No

Is Contact Person 1 an owner or officer of the company?

Yes No

Is Contact Person 1 a check-signer?

Yes No

### Contact Person 2 (Operations/Tech)

Name		Title	
Street Address			
Mailing Address			
Phone		Fax	
		E-mail	

Web Site URL	
Industry	

How did you first hear about i-SupportDesk? \_\_\_\_\_

How many standalone users?	How many desktops?	How many networked users?
How many locations do you have?	How many notebooks?	How many servers?
How many employees?	How many PC users?	Your Security Software?
Do you use Exchange for Email?	Cloud Services?	Backup Software?

What are your top five computer-related problems?

1. (Most critical)
2.
3.
4.
5.

\_\_\_\_\_ (initial) Billing Terms: Clients are billed according to the attached Rate Card under the "Customers Without Service Agreement" column. Payment is due at time of service. We accept cash, check, PayPal, and all major credit cards for payment.

\_\_\_\_\_ (initial) I have received a copy of the Rate Card and understand i-SupportDesk Rates.

\_\_\_\_\_  
 (Signature of Authorized Contact)

\_\_\_\_\_  
 (Date)

*Please fax your completed Client Profile to 866-602-4901, attention: Tammy*